EXHIBIT E

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Knobbe Martens Olson & Bear LLP

Intellectual Property Law

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James B. Bear jbear@kmob.com

November 20, 2001

VIA FEDERAL EXPRESS

Maryann Bastnagel 7822 Stable Way Potomac, Maryland 20854

Re:

U.S. Patent Applications

ONLINE RESERVATION SYSTEM AND METHOD ("Flight Attendant"); SYSTEMS AND METHODS OF ON-LINE BOOKING OF CRUISES,

SYSTEMS AND METHODS OF COMPARING PRODUCT INFORMATION, SYSTEMS AND METHODS OF DISPLAYING CRUISE LINE PRICING DATA, SYSTEMS AND METHODS OF MAINTAINING CLIENT RELATIONSHIPS, SYSTEMS AND METHODS OF MATCHING CUSTOMER PREFERENCES

WITH AVAILABLE OPTIONS (collectively, "Cruise Control")
Our Ref. Nos.: TRAVL8.001A; TRAVL9.002A/017A/018A/019A/020A

Dear Ms. Bastnagel:

Thank you for your voice mail to Amy Christensen on November 19, 2001. We appreciate your cooperation in helping us to file the required formal documents with the U.S. Patent and Trademark Office for the above-captioned patent applications.

We have enclosed for your signature an Assignment for the above-captioned Flight Attendant patent application. Please sign this document, have it notarized if possible, and return it to us in the enclosed pre-paid Federal Express Priority envelope by <u>November 27, 2001</u>. If you do not have access to a notary, you may send us the Assignment without first having it notarized.

We have also enclosed for your signature Declarations and Assignments for the five above-captioned Cruise Control patent applications. For your reference, we have enclosed copies of each of these five applications as well. Please sign the Declarations and Assignments, have the Assignments notarized, and return the Declarations and Assignments to us in the enclosed pre-paid Federal Express Priority envelope by **November 27, 2001**. Again, if you do not have access to a notary, you may send us the Assignments without first having them

Knobbe Martens Olson & Bear LLP

Maryann Bastnagel November 20, 2001 Page -2-

notarized. You need not return to us the copies of the patent applications, which we have enclosed for your records.

If you have any questions about these documents, please feel free to give us a call.

Very truly yours,

James B. Bear

Enclsoures

cc:

Amy C. Christensen

Kyle F. Schlueter Perry D. Oldham Paul Rendich

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